



# Leading Cross Cultural Teams

*Duration:* 3 days

*Target audience:* Managers and project leaders of local [or virtual] teams with diverse cultural backgrounds

## Objectives

- > Help organizations build international management capability
- > Support international strategic initiatives: acquisitions, new markets, outsourcing, reconfigured supply chain and the like
- > Leveraging diversity for better results

## Outcomes

### For organizations

- > Support global/international strategy
- > Improved cross-company operations

### For individuals

- > Build cross-cultural competencies and international management effectiveness
- > Team leadership skills with a global mind set



## Content

- > Intercultural assessment & personal development report
- > Understanding values behind cultural stereotypes
- > Framework for the five key drivers beneath cultural diversity  
Identify the six major culture clusters found in organizations
- > Develop team effectiveness through five characteristics common to all teams across cultures
- > Team management skills in cross-cultural settings: communication, recruiting, delegating, meetings, developing people, appraising performance, reward

## Learning approach

Learning in Practice – applying learning to your organization through:

- > Expert input and interactive facilitation
- > Team exercises, role-plays
- > Personal case study for group analysis
- > Practice team building techniques
- > Implement personal development report
- > Post-program exercises and coaching

## Next steps

To find out more about this sample program please contact us by email at:

- > [info@gtnworld.net](mailto:info@gtnworld.net)



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